



AT A GLANCE Singapore's 2024 Economic Outlook



MARKETS Kazakhstan, Vietnam and Cambodia



NON PROFIT exocad supports the non profit Mini Molars Cambodia



Manufacturers looking for Distributors







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# contents



**HIGHLIGHTS** 





10



PREMIUM HIGHLIGHTS



28

18

INDUSTRY NEWS CIMsystem, DMP and exocad

AT A GLANCE Singapore's 2024 Economic Outlook



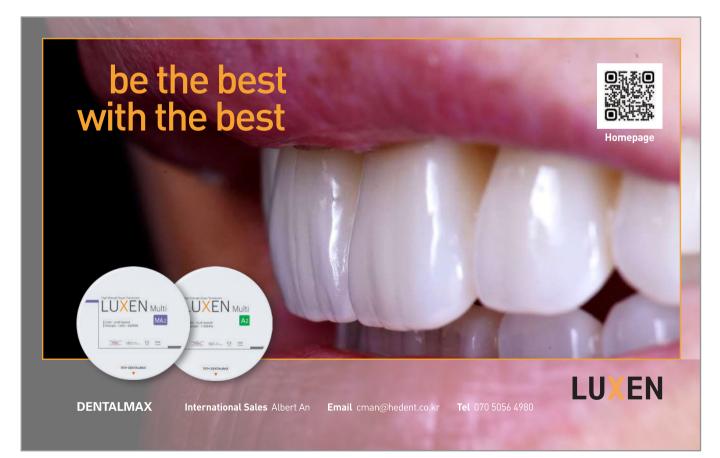
MARKETS Kazakhstan, Vietnam and Cambodia



HOT TOPIC Why Management in Dental Practice?



NON PROFIT exocad supports the non profit Mini Molars Cambodia





# Run any Mill with MillBox Dental CAM!

### Are you a machine reseller?

Count on one unique software provider for all of your equipment!



Over 10.000 customers are using MillBox CAM Software around the world. MillBox is an open and versatile dental CAM suite capable of driving any open dental milling machine from a single and easy-to-use interface. Regardless of the milling machine, tool, or material chosen, MillBox simplifies the nesting process and helps the user to mill any case type being prepared for milling.



Whether you are selling one or multiple brands addressing different types of customers, MillBox is the best solution to partner with your mill.

### Why choose MillBox?



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Reliable

Innovative

MillBox meets the different capacities and machining needs of labs, clinics, & milling centers.

With built-in AI automations, MillBox simplifies the nesting process on even the toughest cases.

Supported by our International Team of Experts.

MillBox is continually updated, giving users access to the latest trends & technologies in dental manufacturing.



#### Discover the power of Make&Mill!

Make&Mill is an incredible Hybrid solution that combines the best of both additive and subtractive manufacturing technologies into a single application.

Make MILL®



#### VISIT CIMSYSTEM AT IDEM! ITALIAN PAVILLION - HALL E - BOOTH H13

www.cimsystem.com



1 a vetrina

# Looking for distributors



🖉 La vetrina



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6



# INNOVATIVE Suction System Do 3

PRODUCT PRESENTATION

**BOOTH NO.** 

**E30** 

DEM

- For dental units with wet and dry suction
- Uninterrupted operation during aspiration
- Solution for 1 up to 4 dental units
- Quietest solution on the market thanks to noise reduction cabinet

A

- Touch screen control panel
- Service warnings and operation logs
- Build in function test of key components
- Optional outlet HEPA filter



www.ekom.sk

### **Techniques, Technologies and Trends**

"Exceptional Dentistry: Techniques, Technologies, and Trends" is IDEM 2024 conference theme for this year, and a mantra for any trade exhibition that wants to be successful. Trade shows have always been dynamic, and an essential way for companies to present their goods and services, connect with other business owners in the field, and find new customers. Gone are those days when exhibiting with traditional trade show booths and products worked. Things have changed now, today exhibitions have become the key marketing tool for the business. with innovative exhibition booths equipped with the latest technologies, provoking emotions, and thoughts, that normal demos cannot: High Tech. Augmented Reality. Interactive elements, Biometrics, Artificial Intelligence and the like. Just as technology is developing at a never-before-seen rate, trade exhibits are changing dramatically too.

This is even more true in the medical and dental industry, continuously revolutionizing with the rapid development of medical technology, cutting-edge trends, which are changing the game, and completely changing how companies interact with their target market. Dental professionals understand the importance of staying up to date with the latest advancements in the field, expecting an outstanding, and a quality, experience when visiting a booth at a trade show.

Which best place, for a brand, to display its latest innovations? And which best place to study where other brands are moving to? Competition in healthcare markets benefits consumers because it helps contain costs, improve quality, and encourage innovation. As there are more options for doctors, hospitals, and clinics, they will seek out the best in terms of new medicines, therapies, diagnostic tools, and more so that they can provide a higher level of care. This new demand will drive the providers of those technologies to create new and better options, driving a chain reaction that will improve the overall healthcare industry.

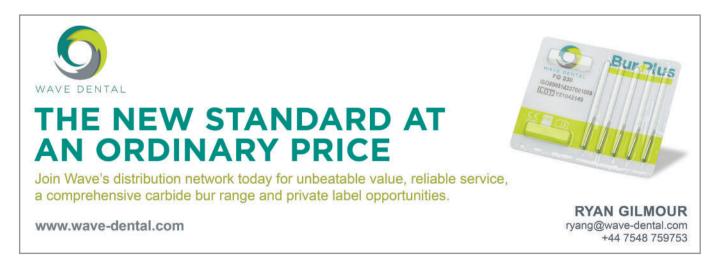
It is difficult, if not impossible to predict the future, but trade exhibitions can give us a big hand in exploring futuristic scientific themes, hosting the dental and health sector's latest

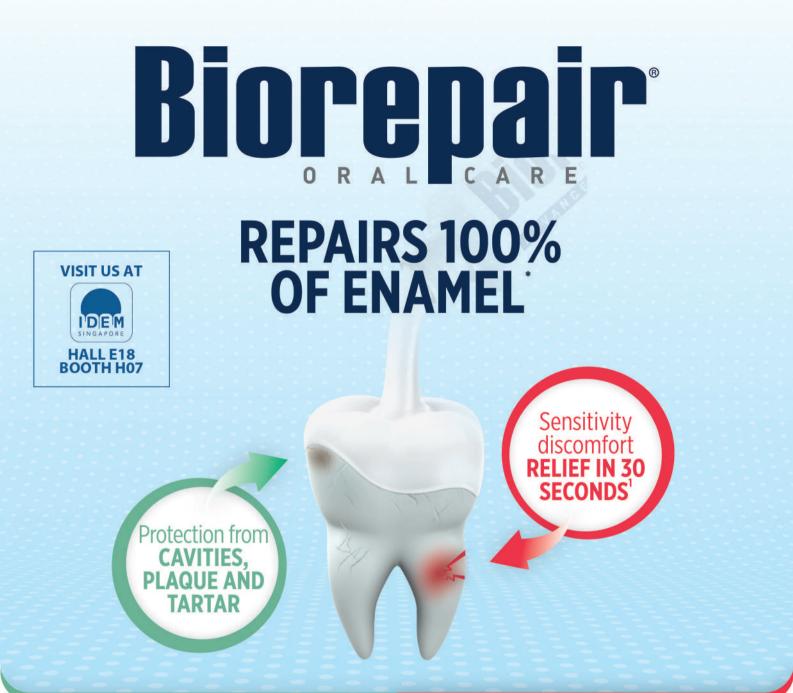
technologies, creating a stimulating and informative environment for attendees.

As IDEM media partner, we remain leaders, through our platforms, in informing the dental industry about international trade exhibitions and congresses, the launch of new products and innovation, and explore business opportunities for the dental industry. We are looking forward to delving into IDEM's cutting-edge advancements in the dental field and invite you all to discuss any marketing opportunity you wish to explore, over at our booth!

> Baldo Pipitone CEO Infodent S.r.l. baldo.pipitone@infodent.com

Visit Infodent International Booth at IDEM Singapore Hall F - Booth P46







#### TOTAL PROTECTIVE REPAIR Toothpaste

- Repairs' the enamel surface while protecting against plaque, tartar and caries
- With patented microRepair\*, biomimetic zinc hydroxyapatite particles made of a similar substance as natural tooth enamel
- microRepair® particles deposit on the enamel micro-scratches, repairing and protecting enamel surface from erosion



#### FAST SENSITIVE REPAIR Toothpaste

- Repairs' the enamel and helps reduce tooth sensitivity immediately
- With patented microRepair<sup>®</sup>, biomimetic zinc hydroxyapatite particles made of a similar substance as natural tooth enamel
- microRepair<sup>®</sup> particles repair<sup>®</sup> the enamel surface preventing thermal stimuli to reach the tooth nerve

#### Roen ROEN Fixation System





ROEN has designed 4 fixation systems for oral surgery, **DUAL PINS** Hybrid pins for membrane and mesh fixation, **S-LINE** screws for blocks and mesh fixation, **FIT-LOCK** screws for mesh fixation, **PINJECT** classic pin.

Kits include manual drivers, CA drivers, burs (except for PINJECT) and refills.

The **autoclavable dispenser** is a valuable tool to complete all systems except for PINJECT PINS. All screws and pins made in titanium grade 4 and are self threading (except for PINJECT PINS). **S-LINE** and **FIT-LOCK** are cross cut connection and **DUAL PINS** are allen key micro connection.

**PINJECT** pins have a patented connection wiht the applicator and once wihdrawn from the dispenser they are containted inside the applicator untill they are inserted into the bone.

www.roen.it paolo.boarolo@roen.it

#### Microcopy

Spiraling in Control-New NeoDiamond Spiral Burs

NeoDiamond Spiral burs from **Microcopy** are specifically designed to deliver superior cutting efficiency. The Spirals have diamondfree channels that enable fast and bulk removal of debris, and also allow water to flow more smoothly which means less clogging.

The Spirals are available in 26 shapes, including a selection of 24 karat gold-plated burs. The gold-plating helps to prevent clogging which significantly increases the effectiveness of the bur. It also offers anti-microbial benefits and reflects more light in the mouth.

The Spiral burs are especially durable and offer exceptional cutting performance. This speeds up the procedure, decreases your chair time and allows you to quickly move on to the next patient. What dentist doesn't want that?!

www.microcopyintl.com sales@microcopyintl.com



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#### **Tribest Dental Products**

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**Tribest** is one of dental disposable manufacturers and exporters in China. Various of products we have **ISO**, **MDR certificate** that can help you enjoy one step purchasing to save your time, energy, money. We are looking for exclusive "TRIBEST" brand agent all over the world based on win-win situation. With us your money in safe and your business in safe.

www.tribestdental.com kevin@tribest.cn

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LASCOD



aroma - flavour STRAWBERRY

Alginato per impronte dentali di alta prec Alginate for high precision dental impres

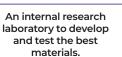
# RA HIGH OUALITY

### THE IMPORTANCE OF DETAILS

EMD

Millenium HQ 5 Micron 168 Hours alginate is the go-to choice for dentists who have high expectations for their dental impressions. This alginate offers incredible precision in detail reproduction of 5 micron, surpassing many silicones in quality. With its high tear strength and superb elasticity, you can trust that your impressions will be accurate every time. In addition, its extra dimensional stability guarantees impression accuracy for up to 168 hours (7 days). Add extremely rapid water absorption and a fantastic creamy consistency plus 5 years of real shelf life and you will get the best alginate for dental impression. With a strawberry flavour and only 30 seconds in the mouth to set, Millenium HQ 5 Micron 168 Hours alginate is a top choice for dentists looking for superior quality and accuracy in their impressions.







From raw material to finished product. It all takes place in our headquarters.



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#### TeKne Dental NUCLEUS<sup>®</sup>LED micromotor

**NUCLEUS®LED** is the new 3-phase induction electric micromotor which has been especially developed for endodontic procedures.

Designed for dental practitioners who require excellent performance and precision, micromotor has got LED illumination and standard ISO coupling which allows connection to any handpiece with fiber-optics and internal spray.

High flexibility and movement precision are anyway the key features offered by this new device.

Smooth running, Precise Torque control, Auto-Reverse, Auto-Forward and Reciprocating

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functions are also special features available thanks to the professional BMC60 electronic board.

A special **DUOPAD® digital control panel** is also available. This panel, meant to be easily fixed to the existing dental Unit's frame, allows to employ and take full advantage of all normal and endodontic functions of the micromotor.

www.teknedental.com info@teknedental.com







#### Dentozone

99 Suction Block - No assistant needed

DENTOZONE is specialized in dental water treatment since 1999.

DPS, the plasma water treatment system can solve the problem of dental water infection.

For loupe lights, the eBite3S is cordless and can be clipped to any glass. The eBite3S blue light is useful for invisible aligners. The portable eBite is an intraoral light. The new product is the **"99 Suction Block".** "No assistant needed" for suction treatment All are ISO13485, CE and FDA certified. Our company supplies high-end products.

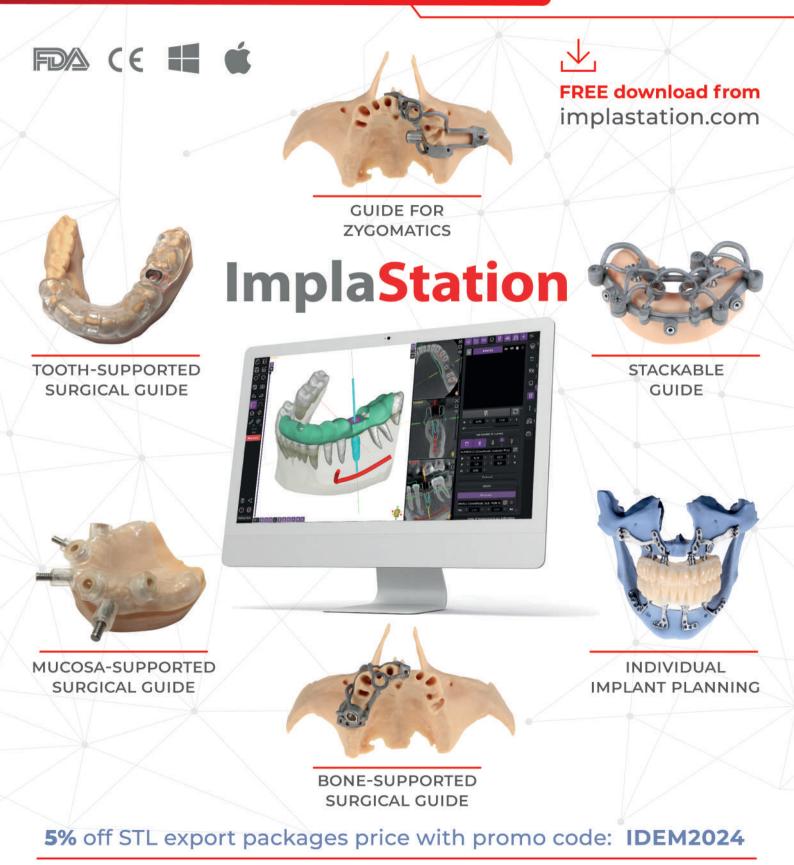
For more information, please visit our website: https://www.dentozone.com Contact: +82 1588 3323

www.dentozone.com marketing@dentozone.com



### FREEMIUM SOFTWARE for guided surgery





#### Ibodontit IBO - FULL CAD-CAM WORKFLOW

IBO presents its complete CADCAM workflow system based on Intraoral Scanbodies.

Made of medical Grade 5 Titanium MO-NO-BLOCK with Zirconia Nitride (ZrN) coating for a PERFECT SCANNING, **Intraoral Scanbodies** have same body diametre size as implant, low vertical height for a more convenient use with intraoral scanners and are RADIOPAQUE to ensure a proper settlement.

Our CADCAM workflow offers all kind of options to solve any clinical case through our compatible dental components.

**icon**ĈLAVE

Our complete product range consists of all kind of abutments, CADCAM libraries, dental implants and bone grafting materials.

We are manufacturers since 2009, guaranteeing high-level product due to all Quality Certifications we have available, with high profit for dealers and partners.

We have solutions for the main implant systems in the market.

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quality and service.

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We have been focusing on the development and production of dental steam sterilizer for 20 years.

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**ClearX** patented groundbreaking 4D technology inspired by NASA is the first and only shape-shifting aligner system. Utilizing advanced multilayered smart materials, ClearX is powering orthodontists to offer their patients an unparalleled



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treatment experience. Crafted with precision in Germany, ClearX aligners not only ensure superior results but also contribute to a sustainable future by reducing plastic usage.

ClearX is the market novelty distributors worldwide seek – offering technologically advanced and environmentally conscious aligner treatments. Join our expanding network of distributors standing out in a crowded market, offering an aligner system truly innovative and unique.

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#### Dental Tech A colorful future

With over 45 years of experience in dental implantology area, we are an established and growing Company, specializes in the design, production and distribution of dental implants.

We like to find and form partnerships with companies or people who share our same values, favoring Quality over Quantity.

This is what we have done in recent years:

- we have increased our dealers abroad and our sales network in Italy.
- we have introduced new implant lines to offer a complete range of products: Conical and Universal Internal Connection, Slim Implant, Tissue Level

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Implant, Short Implant and One-Piece Implants

- we have started an expansion of our production structure, which will be ready in the coming months.
- we have introduced, alongside our implant lines, a line of natural bone substitutes of equine origin.

...and we certainly don't want to stop now! Do you want to grow with us? Contact us as soon as possible.

www.dentaltechworldwide.com www.dentaltechitalia.com info@dentaltechworldwide.com info@dental-tech.it

# 





# BRACE

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**OO Dental**'s leading product, ultra-precision spherical self-ligating bracket, is the worldwide first innovation as a spherical orthodontic appliances.

It features spherical surface and enclosed structure providing good self-cleaning with incredible comfort more convenient cleaning, reducing brushing time and making periodontal tissues healthier. In addition, due to its excellent forcedispersion structure design, less impacts on bracket while chewing, it's not easy to fall off. Embrace your orthodontic journey with confidence and ease with OBRACE. Revolutionize your smile without sacrificing comfort.

Experience the future of orthodontic care with OBRACE – where innovation meets unparalleled comfort for a truly transformative treatment experience.

www.oodental.cn info@oodental.com

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Professional Lab Equipment Manufacturer

We are an Italian family company, with 58 years experience in manufacturing products based on steam technology and worldwide distribution.

Our products are highly recognizable by dental professionals who use them in laboratories of any size. Over time, we have been innovating, improving and expanding a range of laboratory devices and digital solutions, 100% made in Italy. We offer first-rate assistance service with direct professional support and daily spare parts shipments all over the world. Consult our product catalog visiting our website and contact us

www.maxsteam.it info@maxsteam.it



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news IDEM 2024

16

#### **BDC Dental Corporation Ltd.**

100% Zero Suck-back, Make Safer Treatment & Longer Using Life





Younity, belonging to BDC Dental Corporation Ltd., is strategically located in Guangzhou China with a 120,000 square feet modern manufacturing facility and is devoted to be the leading dental equipment manufacturer in China by consolidating R&D, production, marketing, and service.

We are certified with ISO 13485 Quality Management System and products are CE approved and FDA cleared, producing highquality dental handpieces. Our handpieces is with **instant-stop and zero suck-back function**, which can make treatment be safer and make using life be longer. It is welcome by dentists all over the world.

Younity is oriented by the demands of the dentists and strives to bring everyone a healthy and confident smile. Keep moving beyond your needs always.

www.o-bdc.com sales@o-bdc.com





#### **Richmond Dental & Medical**

Bringing the best to dentistry since 1895

**Sion Brands** is pleased to announce the acquisition of Richmond Dental & Medical. This vertical alignment marks an exciting development for Richmond and signifies our commitment to expanding our product portfolio into advanced wound care, while strengthening our manufacturing presence in Mexico, Israel, the Netherlands and China.

Richmond's renowned braided and wrapped cotton rolls, Reflective Shields Plus (moisture abatement pads), nonwoven

sponges, SteriPockets, and cotton pellets will continue to be distinguished by their superior quality and performance.

We look forward to the next 125 years offering Richmond branded, premium products, as well as private label to the dental, medical, and veterinary communities through our network of global distributors.

ERREL

www.richmonddental.net fran@sionbrands.com

#### Pierrel

Orabloc Dental Needles: Italian technology and quality for a better injection experience

Orabloc Needles from Pierrel are high quality sterile and disposable dental needles with a triple bevel point and silicone coating for easier penetration.

The marketing of dental needles represents a further step in expanding the product portfolio in the anesthetics sector under the Orabloc<sup>®</sup> brand; this process was started in 2021 with the launch

of the **Orabloc® Needlestick Safety System**, an innovative device for protection against needles, which joined the anesthetics made in Pierrel.

Perfectly in line with the Orabloc® brand identity are also the quality characteristics, guaranteed by production and technology made in Italy. Laboratory tests showed that Orabloc Dental Needles require less penetration force to pierce the membrane and better smoothness of the cannula than competitors. Fabio Velotti, CDO of Pierrel, stated: "The launch of the needles contributes to the success of Orabloc as a reference brand for anesthesia for dentists worldwide".

www.orabloc.com www.pierrelgroup.com info@pierrelgroup.com

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with 40 different customizable stages



### **UGIN** Dental laboratory solutions

### Ugin Dentaire

Ugin dentaire's equipement innovation



Based in the French Alps, Ugin Dentaire has dedicated the past 40 years to the design and development of state-of-the-art machinery and equipment for professionals of the dental industry. Our core business centers around heat treatments, and our range of sintering furnaces and ceramic furnaces stands out among our most renowned and appreciated products worldwide.

Throughout these years we have made it our goal to listen to the needs of our customers and pay attention to the innovations going on in the market, so as to offer the most technologically advanced and highly performing products to all dental professionals all around the world.

For more information, visit our website at www.ugindentaire.fr/en

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Visit us at: IDEM Singapore 2024 (Infodent Int'l Booth), Hall F, Booth P46 Smart Medical Fair, www.smartmedicalfair.com/stand/h1p7b5z11302 www.smartmedicalfair.com/stand/h2p1b5z11175



#### BIOTEM

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Explore a refined method for achieving guided bone regeneration (GBR) with ease and reliability, leaving outdated techniques behind.

Introducing **SANTA and SBB**, meticulously crafted by renowned GBR expert Prof. Dong Seok Sohn. SANTA simplifies 3D ridge augmentation, safeguarding bone grafts and expediting the healing process. When combined with Sticky Bone, the results are further enhanced.

Enhance your GBR procedures with SBB, the tenting screw engineered to optimize bone regeneration and surgical precision. Its design promotes success rates while minimizing complications.

Say farewell to conventional methods and embrace a sophisticated yet straightforward approach with our pioneering technique.

www.biotem.kr biotemglobal@biotem.kr

#### **DenTag** DenTag Black Age

It is commonly believed that black is the complete absence of colour.

At DenTag, we believe that black is a colour of innovation, durability, elegance, and positive progress. We have developed various dental instruments that showcase our beliefs. Our "Nera" periodontal instruments never need resharpening, while our DLC probes allow for precision work for a long time. Our 'EVO' handles are both elegant and innovative, and these are just the beginning of our evolutionary journey. We are continuously advancing and updating our tools to provide you with the best experience possible. If you have any questions, or suggestions, or just want to learn more about our products, please contact us. We would be happy to hear from you.

We will also be exhibiting at IDEM 2024 in Singapore from April 19-21. You can find us at the Italian Pavilion, stand no. G10. We look forward to seeing you there!

#### www.dentag.com info@dentag.com

Visit us at: IDEM 2024 Hall 9 (Italian Pavilion), Booth G10





#### **TCS** Flexible Partials & Equipment





**TCS**, Inc. is a dental manufacturing company dedicated to providing dental laboratories with exceptional quality of resins and equipment, allowing for the most reliable, functional, and uncompromising aesthetic restorations for patients with missing teeth.

**TCS** proudly manufactures all products in-house in the USA and monitors and reviews its quality through the implementation of an effective Quality Management System based on ISO 13485 standards.

TCS offers three resilient, high performing resins to choose from: Unbreakable™ (nylon based) & iFlex™ (polyolefin based) ideal for flexible partials, available in 4 translucent pink shades and natural (white-ish). As well as, **Karadent™** (microcrystalline polymer) ideal for full dentures, clear clasps and frameworks, available in 2 translucent pink shades and crystal clear. Additionally, **TCS** offers a variety of injection units and accessories for every size lab and budget. **TCS** resins are packaged in vacuum sealed cartridges that include patient care instructions and delivery bags.

whatsapp: +1 (562) 212-6876 www.tcsdentalinc.com abraham@tcsdentalinc.com

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news IDEM 2024

#### DENTALMAX "LUXEN" is coming to Europe



DENTALMAX, a prominent Korean zirconia block manufacturer. commands a dominant position in Korean market. Renowned for natural-like tooth shades zirconia blocks, backed by over a decade of experience. DENTALMAX has garnered widespread acclaim in Korean and Japanese markets.

The 1200+600Mpa multi-block balances aesthetics and stability with different transparency and strength for dentin and incisal, suitable for anterior-cases. 1100Mpa multi-block offers 45%-42% transparency from dentin to Incisal respectively, suitable for every case

"LUXEN" is renowned for its natural gradient, unlike others that just increase layers. Enabling dental technicians to express shades without additional work is auite competitive.

DENTALMAX

"LUXEN" is also famous for its high resistance to fractures, due to extensive expertise, high-quality materials, distinguishing it from Chinese blocks.

With its near-flawless shrinkage rate. "LUXEN" is suitable in long-bridge cases, such as "ALL-on-X" or "full-mouth", with impeccable fit.

DENTALMAX, with its exceptional quality, is focusing on the European market, seeking new dealers.

LASCOD

www.dentalmax.co.kr cman@hedent.co.kr

#### LASCOD The importance of details

Millenium HQ 5 Micron 168 Hours alginate is the go-to choice for dentists who have high expectations for their dental impressions.

This alginate offers incredible precision in detail reproduction of 5 micron, surpassing many silicones in guality. With its high tear strength and superb elasticity, you can trust that your impressions will be accurate every time. In addition, its extra dimensional stability guarantees impression accuracy for

up to 168 hours (7 days). Add extremely rapid water absorption and a fantastic

creamy consistency plus 5 years of real shelf life and you will get the best alginate for dental impression.

With a strawberry flavour and only 30 seconds in the mouth to set, Millenium HQ 5 Micron 168 Hours alginate is a top choice for dentists looking for superior guality and accuracy in their impressions.

www.lascod.com info@lascod.it

Visit us at: IDEM Singapore 2024 **Booth H05** 







#### **Andrew Medical**

Copying nature with 3D Printed dental implants

Andrew Medical, a pioneering startup, specializes in the research, development, and production of 3D Printed Dental Implants. These implants, crafted from titanium Ti6Al4V-ELI, boast a root form shape with a dense core and an outer porous layer that encourages bone growth. This design mimics natural bone structure providing a 3D volume, going beyond the ordinary traditional 2D surfaces. The implant's conical connection system and platform enhance performance. In vitro studies show that the implant's surface influences bacteria interaction, potentially preventing peri-implantitis and device infections. Its 3D-printed titanium struc-

#### ture promotes Dental Pulp Stem Cell (DPSC) adhesion and osteoconductivity.

Tests reveal that its interconnected pores, similar to bone's internal structure, improve cell adherence and osteogenic properties. The surface design and post-production treatments significantly impact DPSC's adhesion and boneforming potential.

Andrew Medical provides these advanced implants along with a comprehensive range of instruments and accessories.

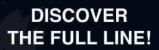
www.andrewmedical.com info@andrewmedical.com

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20







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Organized by Koelnmesse Inc. – North American Office





### CIMSYSTEM, a software development company actively engaged in the fight against pirated software

Infodent International interview with Marco Cervini, Asia & Pacific Operations Director at CIMsystem HK LTD, an Italian software house specialized in developing and supplying CAD/CAM software for the manufacturing industry and the dental field.

#### - Can you introduce us to the CIMsystem company?

CIMsystem is a leading CAD/CAM software developer in industrial and dental manufacturing as well as in 3D printing applications. The Company was founded in Italy in 1999 so it has a long story of software developing according to market changes. CIM-system has multiple offices in the USA, Europe, and Asia, and an everexpanding distributor network, it is currently serving more than 25,000 customers all over the world.

#### - What are the strengths of CIMsystem company and products?

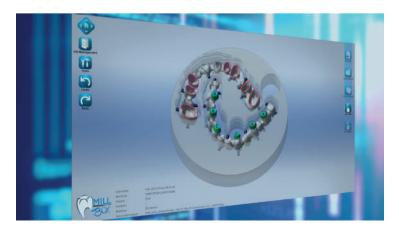
CIMsystem is a multi-service provider that supports customers with product sales, technical assistance, consultancy, and system integration services. Indeed, CIMsystem do not only offers integrated proprietary solutions but is also able adapt software to any of the existing assets in customers' facilities to quarantee a safety and smooth workflow. Besides product versatility, the post-sales assistance is also very appreciated by our customers, indeed, thanks to an international team of internal experts and well-trained distributors. we are able to support customers regardless of language barriers and time zones.



- Which is your flagship product? Our flagship product is MillBox, the most versatile and easy to use CAM for dental manufacturing existing on the market. It is compatible with any material, any restoration, and any milling machine. Indeed, we can offer a standard set-up as well as customized software version that is driven by machine requirement. This is what really makes the difference especially in the Asian market where new machine producers rise almost every day. The ability of adapting the software to any of the new machines allows us to be almost unbeatable.

#### - Piracy is a common phenomenon in software business. Are you also affected by this? Which are the risks of using pirated software?

As every Company who is dealing



with software business we are of course affected by this phenomenon, and we are putting lot of efforts is fighting against piracy. The reason why we do that is not only because of business loss but also because the use of not official licenses might cause wrong software usage damaging tools and machines as well as affecting product results and brand reliability.

#### - You will be present at IDEM Singapore exhibiting at the Italian pavilion. Will you introduce something brand-new?

At IDEM we will be proud of showing more about our sintering and milling software application Make&Mill. It is an application that is already existing since years it is really appreciated by our customers because of its reliable and hight-quality results in refining whether printed or milled restorations. Make&Mill is a MillBox add-on module designed to help our customers doing everything with single provider and application. Indeed, it is also integrated with our proprietary software for 3D printing, Pyramis. So the focus of our presence at IDEM this year will be on showing the power of hybrid solutions.

Visit us at IDEM Singapore 2024, Booth H13 www.cimsystem.com info@cimsystem.com

# JOIN US FOR OUR CENTENNIAL CELEBRATION



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EXHIBIT DATES:DECEMBER1DECEMBER4

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### DMP Dental: BRIGHT Temporary C&B



With more than 35 years of experience in dental material manufacturing DMP successfully supplies the dental market worldwide, achieving top quality and reliability through integrity, passion and commitment which are ingrained in DMP's culture.

DMP is best known for BONASIL its broad range of silicone impression materials and for its BRIGHT line of aesthetic filling materials. DMP aims to create BRIGHT smiles and to provide the highest level of satisfaction, by closely cooperating with its customers and maintaining a high degree of flexibility for individual market needs.

DMP expands its BRIGHT Temporary Crown & Bridge family with the 10:1 and 4:1 delivery systems.

BRIGHT Temporary C&B is a selfcuring, moldable composite designated for the construction of temporary crown and bridge restorations. It offers exceptional aesthetic results with optimal mechanical and physical properties. The simplicity of use makes it the ideal product to fabricate provisional restorations.

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The material is characterized by its very high flexural and compressive strength, allowing the fabrication of long lasting provisionals. This is achieved by using in the formulation organic monomers of highest quality together with glass fillers of ideal particle size dispersion. Moreover, the advanced technology keeps the water sorption at the lowest level possible in order to refrain provisionals from failure.

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BRIGHT Temporary C&B above all is defined by its simplicity in use. It has a time saving procedure due to its easy trimming, finishing and polishing because of the low inhibition layer. In addition, the ideal ratio of active ingredients used in the formulation keeps the generated heat at almost zero levels, ensuring that no harm of the dental pulp occurs making it comfortable to the patient.

More info: DMP DENTAL INDUSTRY S.A. +30 22990 23041 www.dmpdental.com info@dmpdental.com



#### ABOUT DMP SA

Established in 1985, **DMP** has over 35 years of experience in the design, development, manufacture and distribution of high-quality dental materials.

The largest group of products are the precision silicone impression materials both for the dentist and the dental laboratory. The latest additions to this group are the scannable silicones which are suitable for use with all 3D scanning systems for digital dentistry without requiring any additional surface treatment. The second major group of products are the composites for aesthetic dentistry including bonding and etching materials. They are primarily resin-based materials and are available in light, self or dual cure varieties. The last group is the amalgams which were launched with the establishment of DMP and consists of various types for every need.

These products have evolved and grown over the years meeting customer needs and the latest developments in the dental industry. Today DMP successfully markets its products worldwide and has established DMP USA to provide specialized service for its fast-growing presence in the North American market.



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#### exocad

# exocad presents *DentalCAD*, exoplan and *ChairsideCAD* highlights

exocad, an Align Technology Inc. company, presents open-platform solutions at the IDEM in Singapore under the motto "Imagine the CADabilities". "Our software experts will be on site to show the entire exocad software package in use", says Novica Savic, CCO and general manager at exocad. Current applications for dental labs and practices include DentalCAD, ChairsideCAD and exoplan. All exocad software applications blend seamlessly together and can be built out with additional modules. Visitors can look forward to new features in the new Elefsina 3.2 release series.



ChairsideCAD



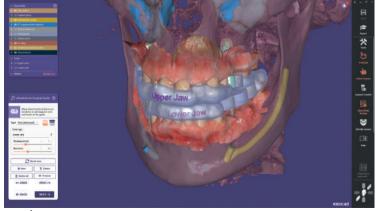
DentalCAD

exocad's DentalCAD is one of the leading dental CAD software programs, with thousands of licenses sold each year. Specifically designed for dental technicians, DentalCAD offers productivity, flexibility and the ability to create outstanding dental restorations. With more than 60 new features created to optimally fulfill customers' requirements, the latest software release DentalCAD 3.2 Elefsina offers new and improved workflows - from treatment planning to design and manufacturing.

Based on exocad's lab software DentalCAD, ChairsideCAD is the first complete open-architecture CAD software platform for singlevisit dentistry. The software includes a step-by-step guide through the design process, simple integrations with a broad spectrum of devices and the ability to seamlessly share information between clinicians and labs. *ChairsideCAD* users can take advantage of the integrated communication platform *dentalshare* to easily collaborate with labs of their choice. Implantology is an integral part of modern patient treatment. With *exoplan*, dental labs, dentists, implant specialists and surgeons are guided from implant planning to surgical guide design and manufacturing in one intuitive, digital workflow. exocad's integrated software solutions allow for seamless functionality across the digital workflow.

For visitors who want to learn more about how to increase productivity with the help of the leading dental CAD/CAM software, the exocad booth at IDEM is the right place to be.

Visit us at IDEM Singapore Booth #M08 in the German Pavilion For more information visit: www.exocad.com



exoplan

# Singapore's 2024 Economic Outlook

As the world recovers from an unprecedented pandemic, geopolitical upheavals, and sluggish growth in China, Singapore's economy is projected to experience growth in the upcoming year, after showing resilience in its 2023 recovery journey.

Projections by the Monetary Authority of Singapore (MAS) indicate an acceleration in local economic growth for 2024 alongside a notable easing of the inflation rate. With the anticipated recovery in Singapore's export demand and the stabilization of interest rates by the Federal Reserve, the coming year could signify a pivotal point in Singapore's financial expansion.

As we delve into the economic prospects of Singapore for the year 2024, noteworthy highlights emerge:

- The anticipated GDP growth, as per recent revisions, hovers around 2.3 percent.
- Projections indicate an expected headline inflation rate of 3.4 percent, complemented by an average core inflation of approximately 4 percent.

These factors collectively contribute to shaping the economic landscape and provide valuable insights for stakeholders and observers alike. Meanwhile, sectors with promising prospects include (among others):

- Food and beverage (F&B);Travel and tourism;
- Filectronics:
- Manufacturing; and
- Trade

Some challenges, however, may persist in banking and financial, and commodity supplies sectors.

As Singapore charts its economic course into 2024, optimism prevails amidst projected growth, particularly in key sectors such as electronics, F&B, and travel-related industries. The nation's resilience, coupled with strategic recovery measures, positions it as a stable and promising investment destination for businesses and investors in the coming year and beyond.

#### **DECODING SINGAPORE'S 2024 ECONOMIC OUTLOOK**

In the 2024 outlook, Singapore's economic growth hinges on external demand, introducing some uncertainty. While sectoral growth rates are anticipated to revert to pre-COVID norms, the trajectory reveals diverse patterns. Weaker growth is observed in external-facing industries, while domestic sectors experience robust expansion. Travel-related industries show significant doubledigit growth following the global border reopening.

Despite a relief in the decline of global chip sales, certain sectors

like memory and logic chipmakers continue to struggle. Demand for IT products in key markets, such as China and the US, remains subdued, contrasting with sustained structural demand in emergent sectors, including (but not limited to):

- Generative Artificial Intelligence;
- Electric vehicles (EVs);
- Internet of Things (IoT); and
- 5G networks.

Throughout much of 2023, Singapore's economy faced subdued demands in global markets, particularly in manufacturing and traderelated areas. Meanwhile, travel and tourism-related sectors made strides toward recovery, capitalizing on increased travel and the gradual return of Chinese tourists. In 2024, Singapore's inflation rate is projected at 3.4 percent, a notable decrease from the previous 4 percent, as of August 2023 (CPI-All Items inflation). This revised forecast considers expectations of moderate private transport inflation and guota increases, with a stabilizing housing supply expected to bring about a rebalancing effect on property prices.

#### INDUSTRIES TO WATCH IN 2024

#### **Electronics and manufacturing**

In the 2024 industry outlook, the electronics sector emerges as a key driver of growth for Singapore. Demonstrating enhanced performance since Q3 2023, the sector is set to capitalize on increased demand in global semiconductor sales and a favorable outlook for Al-related chips. By 2024, a turnaround is anticipated as the decline in sales is projected to shift, showcasing a growth rate of 11.8 percent.

This positive momentum not only positions the electronics sector for expansion but also augurs well for the overall financial growth and outlook of Singapore's manufacturing and trade-related sectors. In 2023, Singapore's manufacturing sector faced notable challenges, primarily driven by the adverse impacts of the global semiconductor slump. Given the sector's heavy reliance on specific industries, particularly semiconductors and electronic components, which constitute 43.7 percent of the total production, the decline in global semiconductor demand significantly impacted the city-state's manufacturing output.

Looking ahead, the forecast for Singapore's manufacturing output is promising, with anticipated growth extending from 2025 to 2028. Despite experiencing a momentary decline the sector is poised for a robust recovery, positioning itself as one of the standout performers in the Asia Pacific region. Notably, it is expected to surpass China's manufacturing output growth during the period spanning 2025 to 2028.

#### Food and beverage, travel, and hospitality

Similarly, the F&B and travel-related industries, which have seen remarkable growth post-pandemic, are anticipated to continue ascending. However, the pace of growth might moderate as the phenomenon of revenge travel begins to taper off. Singapore's F&B industry is projected to close 2023 with a revenue of \$\$13.5 billion and annual growth rate of 1.95 percent (CAGR 2023-2027).

Indeed, despite facing a substantial decline in revenue in 2020 amidst the pandemic, the F&B industry in Singapore successfully rebounded in 2022 and is poised for further growth in 2023, particularly with the resurgence of tourism as visitors resume travel to the country.



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Meanwhile, looking at travel-related industries, the trajectory for 2024 is anticipated to be characterized by a gradual incline rather than a sudden and sharp spike, especially when it comes to inbound tourists.

Booking.com's yearly report revealed the latest travel preferences among travelers based in Singapore, encompassing trends such as sleep tourism, surprise getaways, and personalized experiences driven by artificial intelligence.

#### Banking, financial, and commodity supplies

On the flip side, sectors encompassing banking, financial, and commodity supplies could encounter rates poses a challenge for businesses operating in the banking and financial domains, influencing borrowing costs, investment decisions, and overall economic activities.

Adding complexity to the scenario are the escalating geopolitical conflicts. These conflicts not only contribute to an atmosphere of global uncertainty but also bear the potential to disrupt raw material supplies. This disruption, in turn, can reverberate across various industries, impacting production, pricing, and supply chains. As a consequence, the cascading effects of geopolitical conflicts may pose hurdles to the smooth functioning of global growth and trade. ering travel sectors. While demand for workers in external-facing industries is predicted to strengthen later in the year, a substantial increase in resident unemployment seems improbable. However, brace for a notable slowdown in wage growth due to declining nominal GDP and the normalization of bonuses after an unusual surge this year.

The idea that recent trends in wage growth and bonuses will persist faces challenges as Singapore's growth slows, disinflation takes hold, and more foreign workers enter the scene. The anticipated moderation in wage growth aligns with the shifting economic land-



persistent challenges. The uncertainties looming over the duration of the Central Bank's commitment to maintaining high-interest rates create a landscape of ambiguity. The potential endurance of these high

#### **Employment trends**

Expectations for Singapore's job market indicate a softening trend ahead, with overall employment growth likely to receive backing from domestic services and recovscape. Despite this, some experts foresee a resilient wage growth path, citing Singapore's expected recovery, tightened manpower policies, and sector-specific rebounds, particularly in finance.



#### SINGAPORE'S STEADY COURSE AMID GLOBAL HEADWINDS

As Singapore sets sail into 2024, the economic landscape is delicately poised between optimism and uncertainty. The MAS underscores that the strength and sustainability of anticipated growth hinge on external final demand, injecting an unpredictable element into the equation. The nation's economic journey is characterized by a three-speed trajectory: subdued growth in external-facing industries, above-trend expansion in



domestic-facing sectors, and robust double-digit growth in travel-related industries post-global border reopening. While sectoral growth rates are projected to realign with pre-COVID trends, the trajectory remains contingent on the ever-evolving global economic dynamics.

In Q3 2023, Singapore's electronics output stabilized, buoyed by a modest rebound in global semiconductor sales and optimism surrounding Al-related chips, However, geopolitical tensions linger, casting shadows on the potential for supply chain disruptions.

On a positive note, the financial ser-

vices sector seems to have found its footing as interest rates level off, indicating a potential modest recovery. Examining the labor market, a softening is expected in the next few quarters, but overall employment growth is poised for support from domestic-oriented services and travel-related sectors.

Despite uncertainties, the majority of analysts maintain cautious optimism. Propelled by Singapore's anticipated growth recovery in 2024, a tight labor market, the impact of tightened manpower policies, and the Progressive Wage Model's expansion, they anticipate that nominal wage growth may not experience a significant decline from current rates. Additionally, the potential recovery of the financial sector is seen as a contributing factor to overall wage increases, particularly in sectors with comparatively higher compensation.

Entering 2024, Singapore stands resilient, navigating global economic tides with strategic foresight. The anticipated recovery in key sectors, coupled with prudent policy measures, positions the nation as an attractive investment destination. Businesses and investors can be assured of the government's commitment to sustaining economic growth.



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# REPUBLIC OF



Official languages: **Kazakh - Russian** 

Ethnic groups: 70.7% Kazakh 15.2% Russian 3.3% Uzbek 1.9% Ukrainian 8.9% Others

Religion: 69.3% Islam 17.2% Christianity

Government: Unitary Semi-Presidential Republic

Area: 2,724,900 km2 (ranked 9th in the world)

Currency: Tenge (KZT)

#### **A MARKET OF OPPORTUNITIES**

Since the 2000s, Kazakhstan has seen impressive economic growth driven by the first generation of market-oriented reforms, abundant mineral resources extraction, and strong foreign direct investments. Sustained economic growth has transformed the country into an upper middleincome economy, commensurately raising living standards and reducing poverty. With a growing middle class, Kazakhstan provides trade and investment prospects for firms seeking new opportunities in this growing market. Since elections in 2019, President Tokayev has progressively launched a further plan of structural economic reforms, aimed at stimulating economic growth and competitiveness. Yet, besides the strong political commitment to building a solid reputation as the strongest, most stable, and reform-oriented economy in Central Eurasia, Kazakhstan still faces formidable challenges, among them, slow productivity growth, wealth inequality, rising living costs, limited job opportunities, and weak institutions. Despite the challenges, its economy remains the largest in Central Asia, and with unfulfilled potential, that continues to deliver sustained growth, despite its failings.

	Kazakhstan	Azerbaijan	Russia	Uzbekistan
Population, million	20.0	10.3	146.1	36.7
GDP per capita (PPP, USD)	34,476	18,694	35,310	12,247
GDP per capita (nominal, USD)	14,395	7,529	13,006	3,407
World Economic Forum Global Competitiveness Index (2019) (out of 141 economies)	55 <sup>th</sup>	58 <sup>th</sup>	43 <sup>rd</sup>	

#### Kazakhstan GDP Growth Forecast



Source: World Bank

#### **MARKET POTENTIALS**

Emerging as a major transport and logistics hub in the region, linking the large and fast-growing markets of China and South Asia to those of Russia and Western Europe by road, rail, and ports on the Caspian Sea, Kazakhstan presents a trade gateway to a market of about 100 million consumers in Caspian Sea countries, 76 million in Central Asia and 350 million in Western China.

90% of medical equipment is imported as domestic manufacturing is limited, with no capabilities to develop a strong local industry in the near-term. The bulk (85%) of medical equipment is purchased by the public sector, mostly through governmentrelated tenders. More than 37% of medical equipment currently in use is obsolete and the government recognizes the need to update equipment in use in the country's public hospitals. Currently, there are about 60 companies in Kazakhstan registered as medical equipment producers, many of which are small businesses with low production volumes.

Total No. of Hospitals	773
Private Hospitals	242
Other State Department Hospitals	39
Regional Hospitals	492

	Kazakhstan	Central Asia (average)	WHO European Region upper middle-income countries (average)	WHO Eruopean Region (average of all countries)
Per capita health spending USD, 2019 (adjusted for purchasing power)	765	552	1,338	3,226
Health spending from public sources, 2019	59.9%	37.2%		
Share of out-of-pocket spending as % of total health expenditure, 2019	33.9%	57.1%	44.1%	

Source: WHO\_European Observatory on Health Systems and Policies

#### ONGOING HEALTH REFORMS AND PUBLIC SPENDING TO IMPROVE HEALTH SERVICE ACCESSIBILITY, EQUITY AND EFFICIENCY

With the aim of increasing the coverage and quality of health services and reducing informal and out-of-pocket payments, Kazakhstan has gradually established a Mandatory Health Insurance system.

Citizens and permanent residents of Kazakhstan have access to two packages of medical care: the State- Guaranteed Basic Package, which is financed by the state budget, and the Compulsory Social Health Insurance package, financed by employers and employees. The basket of publicly paid services is relatively extensive, but there is a need for co-payments. Most out-of-pocket payments (66%) are for medicines and medical products and outpatient services, including dental care (26%). Emergency and routine dental care is provided, free of charge, in the package of Compulsory Social Health Insurance, but only to certain privileged categories: children under 18 years of age and pregnant women; participants of the Second World War; pensioners; disabled people of groups I, II, III and IV; mothers with many children. Nonetheless, due to high costs of dental services, and a general lack of access to doctors, the scheme has become unreliable, and dental care is particularly a problem in rural areas, especially for children who have malformed palates. Dental missions from around the world still play a key role in the country. Undergoing reforms aim to shift the country towards universal healthcare however, despite a steady growth in funding, healthcare financing is still limited, especially if we consider Kazakhstan's national wealth. Economic improvements, population growth and rising health and imageconsciousness amongst consumers will continue to boost demand for oral care in the coming years.

#### Economic Impact Related to Treatment and Prevention of Oral Diseases (2019)

Total expenditure on dental healthcare (US\$)	61 million
Per capita expenditure on dental healthcare (US\$)	3.3
Total productivity losses due to 5 oral diseases in million (US\$)	695 million

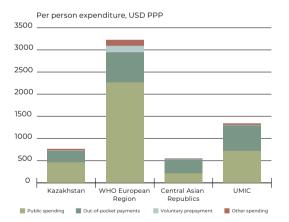
Notes: Total expenditure on dental healthcare in million (US \$): Estimate of total annual national expenditure on dental healthcare in outpatient dental care (public and private) in 2019. Per capita expenditure on dental healthcare (US \$): Estimate of the annual national per capita expenditure on dental healthcare for outpatient dental care (public and private) in 2019. Total productivity losses due to 5 oral diseases in million (US \$): Estimate of total productivity losses in 2019 resulting from combined impact of 5 untreated oral diseases including caries in deciduous and permanent teeth, severe periodontal disease, edentulism, and other oral conditions as defined by GBD. (Data source: Jevdjevic & Listl 2022.) Source: World health Organization WHO - Oral Health Country Profile, WHO/UCN/NCD/MND/KAZ/2022.1

	2015	2011	2020
Number of dentists	5,089	6,532	
Dentists per 10 000 pop. (2014-2019)	2.9		
Physicians per 100 000 pop.			407
Nurses per 100 000 pop.			752

Sources: Malmo University https://capp.mau.se/country-areas/kazakhstan/

World health Organization WHO -Oral Health Country Profile, WHO/UCN/NCD/MND/KAZ/2022.1

## Kazakhstan Spends Less on Health Than Countries with Similar Income Levels



Notes: 2019 data. UMIC: upper middle-income countries in the WHO European Region; PPP: purchasing power parity.

Source: Global Health Expenditure Database (WHO, 2022a). Taken from: WHO -European Observatory on Health Systems and Policies, 2022 edition

The increased policy emphasis on extending public coverage of services and improving equitable access, has led the country to make major life expectancy gains, in recent years. Despite improvements, Kazakhstan's health outcomes continue to stay behind those of the OECD countries and reveal some worrying regional inequalities.

	Kazakhstan	Central Asian Republics	WHO European Region, average	EU
Life expectancy at birth, both sexes combined (years), before Covid-19	73.1	73	78.3	80.9
Maternal mortality, per 100 000 live births, est.	15.5	23.6	12.7	6.3
Infant mortality per 1000 live births, est.	9.0	17.7	7	3.5

Notes: EU: the 28 EU Member States until 2020. Source: WHO, 2022b.



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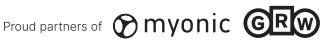
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#### Prevalence of Oral Diseases

The higher prevalence of dental, and untreated, caries, similar to other post-soviet countries, might be explained by the common challenges in transition period after the dissolution of the Soviet Union, when the access to public dental services for children dropped dramatically and dental healthcare became mostly private. Concurrently, the rapid increase in the availability of sugar-sweetened beverages and refined carbohydrate foods contributed to dental caries experience.

Prevalence of untreated caries of deciduous teeth in children 1-9 years	46.9%
Prevalence of untreated caries of permanent teeth in people 5+ years	31.2%
Prevalence of severe periodontal disease in people 15+ years	15.3%
Prevalence of edentulism in people 20+ years	12.4%

Source: World health Organization WHO -Oral Health Country Profile, WHO/UCN/NCD/MND/KAZ/2022.1

#### Oral Health National Policies, Measures and Resources (2021)

Implementation of tax on sugar-sweetened beverages (SSB)	No
Existence of a national oral health policy/strategy/action plan (operational/drafting stage)	No

Notes: Implementation of tax on sugar-sweetened beverages (SSB): Status of implementation of taxes on sugar sweetened beverages (SSB). "Yes" responses refer to the application of excise taxes and/or special VAT/sales tax rates. Existence of a national oral health policy/strategy/action plan (operational/draftingstage): "Yes" refers to a policy, strategy, or action plan for oral health that is operational or under development, "no" refers to a policy, strategy, or action plan for oral health that is not in effect or where no response was given. Source: World health Organization WHO -Oral Health Country Profile, WHO/UCN/NCD/MND/KAZ/2022.1

#### Availability of Procedures for Detecting, Managing and Treating Oral Diseases in Primary Care Facilities in the Public Health Sector (2021)

Oral health screening for early detection of oral diseases	Available
Urgent treatment for providing emergency oral care & pain relief	Available
Basic restorative dental procedures to treat existing dental decay	Available

"Generally available" refers to reaching 50% or more patients in need whereas "generally not available" refers to reaching less than 50% of patients in need. (Data source: WHO NCD Country Capacity Survey, NCD CCS; 2021.) Source: World health Organization WHO -Oral Health Country Profile, WHO/UCN/NCD/MND/KAZ/2022.1

#### Among main sources:

-WHO\_European Observatory on Health Systems and Policies, 2022 edition ISBN: 978 92 890 5914 5

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-OECD Review of Health Systems: Kazakhstan 2018 -https://read.oecdilibrary.org/social-issues-migration-health/oecd-reviews-of-healthsystems-kazakhstan-2018\_9789264289062-en#page48 -BMC Health Services Research - https://bmchealthservres.biomedcentral. com/articles/10.1186/s12913-022-08919-x

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Edited by® Infodent Infomedix International Publishing & Consulting House "The dramatic growth of ultra-high net worth individuals in Asia is set to be reinforced by stellar growth rates in several countries, including Vietnam, which is expected to see its ultra-wealthy population rise by 170% to 540 over the next decade – the highest rate of growth in the world. Millionaire numbers are expected to jump from 14,300 to 38,600 over the same period." This growth rate exceeds neighboring China and India. (Knight Frank's the Wealth Report)



#### Capital: Ha Noi

Largest city: **Ho Chi Minh** 

Population: 100.3 million

Religion: 86.32% no religion /Folk\* 6.1% Catholicism 4.79% Buddhism 8.89% other

Political system: Single-party Socialist Republic

Currency: Dong

GDP per capita, PPP: **\$14,285** 

GDP per capita, nominal: **\$4,316** 

# SOCIALIST REPUBLIC OF

#### **IN BRIEF**

A Communist country since 1975, Vietnam moved from a closed, centrally planned economy, towards a globally integrated, socialist-oriented market economy. Continued strong economic growth, political stability, and a large population have combined to create a dynamic and guickly evolving commercial environment, resulting in a booming and optimistic middle class (rising from 12 to 33 million people) and affluent class, as well as in the emerging of young and dynamic small and medium-sized enterprises. Its evolving health system is a mixed public-private provider system based on mandatory social health insurance. Committed to achieving universal health coverage by 2030, today, 87.7% of Vietnam's population are covered by social health insurance with the Government's intent to reach 95% of Vietnamese population by 2025. Major economic and political reforms have trans-

formed the healthcare landscape of the country providing favorable growth opportunities. Despite low healthcare spending (6.8-6.9% of GDP), Vietnam has achieved remarkable population health outcomes.

Oral health data is very scarce however, due to lack of dental professionals and resources, and a high prevalence of oral health problems among the population, Vietnam's dental care is mainly cure-oriented, less effort is made towards preventative or restorative dental services. Furthermore, the high prevalence of dental caries affecting younger generations will further strain the country's limited dental resources, inevitably increasing demand for dental services. Private dental clinics are increasing rapidly. Dental equipment is quite entirely supplied by imports as dental equipment manufactured domestically is limited to furniture and simple equipment.

Dentist to population ratio	1:25,000
No. of public dental clinics (or health facilities offering dental care), 2012	1,790
Dental schools	8
No. dental graduates per year	500

Note: \*Folk: is a group of religions or religious beliefs and practices adhered by the Vietnamese people. While about 86% of the population in Vietnam are reported irreligious, many of them are associated with this religion.



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Prevalence of caries in general population	67%
Periodontal disease in general population	72%
Ratio of babies born with cleft lip and/or cleft palate	1:500
7–17-year-olds with dental caries	85%
2-6-year-olds with dental caries, 2015-2018	90%

Source: National Oral Health Survey, 2009

#### Prevalence of Oral Diseases, 2019

Prevalence of untreated caries of deciduous teeth in children 1-9 years.	46.5%
Prevalence of untreated caries of permanent teeth in people 5+ years	28.0%
Prevalence of edentulism in people 20+ years	4.2%

Source: World Health Organization "Oral Health Country Profile" WHO/UCN/NCD/MND/VNM/2022.1



#### National Health System Policies, Measures and Resources, 2021

Implementation of tax on sugar-sweetened beverages (SSB)	No
Existence of a national oral health policy/strategy/action plan (operational/drafting stage)	No
Presence of dedicated staff for oral health working on NCDs at the MoHNo	No

Note: Presence of dedicated staff for oral health working on NCDs at the MoH: Presence of technical/professional staff in the unit/branch/department working on NCDs in the Ministry of Health dedicating a significant portion of their time to oral health. Data source: WHO NCD Country Capacity Survey, NCD CCS; 2021.) Source: World Health Organization "Oral Health Country Profile", WHO/UCN/NCD/NND/2022.1

#### Economic Impact Related to Treatment and Prevention of Oral Diseases, 2019

Per capita current health expenditure, in PPP, int\$	559
Total expenditure on dental healthcare in million (US\$)	57
Per capita expenditure on dental healthcare (US\$)	0.6
Total productivity losses due to 5 oral diseases in million (US\$)	705

Source: World Health Organization "Oral Health Country Profile", WHO/UCN/NCD/MND/VNM/2022.1



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The quality of health in Cambodia is rising along with its growing economy. The public healthcare system has a high priority from the Cambodian government, and with international help and assistance, Cambodia has seen some major and continuous improvements in the health profile of its population since the 1980s.



#### Capital: Phnom Penh

Population: 17.09 million

Religion: 97.1% Buddhism (official) 2.0% Islam 0.3% Christianity 1.3% others

Political system: Constitutional monarchy with a unitary structure and a parliamentary form of government

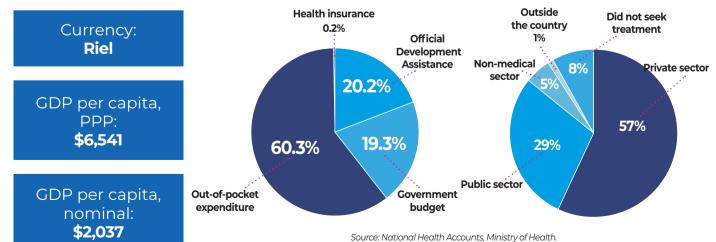
## THE KINGDOM OF CAMBODIA IN BRIEF

Starting in the 1990s, the Ministry of Health (MoH) worked with several international development agencies to reform the country's healthcare system. Unlike most other developing countries, Cambodia has taken the first step on the path to expanding coverage not by providing social health insurance for civil servants and private-sector employees but with coverage of the poor, by implementing social health programs such as Health Equity Funds, voucher schemes, voluntary community-based health insurance, as well as private insurance. Since then, the MoH is climbing steadily toward obtaining universal health coverage, but the stairs are long. Public healthcare, including basic oral care, is theoretically free for all citizens, but in fact there are many charges for services, and when supplies are unavailable in hospitals or clinics the patient must

purchase them on the open market, resulting in high out-of-pocket spending by patients. One consequence has been the rapid growth of a disparate and loosely regulated but extensive sector of private healthcare providers. While the public sector is dominant in the promotion and prevention for essential reproductive, maternal, neonatal, child-care health and communicable diseases control, the private practitioners remain particularly frequented for curative care, inevitably leaving many people without access to affordable basic services, including dental care. Many dental nurses have recently been trained to provide dental care at community level, and several hundred medical nurses have also been trained to provide basic oral healthcare in rural areas. In the private sector, dental clinics are concentrated in Phnom Penh and other large towns.

Utilization of In and Out patient

Services, by Sector



Share of Total Health Expenditure by Funding Source

> Source: National Health Accounts, Ministry of Health. Source: CDHS 2010 (NIS, 2011); data reflect usage in the 30 days prior to the surve

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INSTRUMENTS

## Availability of procedures for detecting, managing, and treating oral diseases in the primary care facilities in the public health sector (2021)

Oral health screening for early detection of oral diseases	available
Urgent treatment for providing emergency oral care & pain relief	available
Basic restorative dental procedures to treat existing dental decay	available

Note: "Generally available" refers to reaching 50% or more patients in need whereas "generally not available" refers to reaching less than 50% of patients in need. Source: World Health Organization (WHO) Oral Health Country Profile, WHO/UCN/NCD/MND/KHM/2022.1.

#### **Licensed Private Healthcare Institutions**

Type of facility	Institutions licensed by Ministry of Health	Urban Location	Rural Location
Dental consultation cabinet*	368	na	na
Dental clinic	39	39 (100%)	O (O%)

Note: "Cabinet" refers to private consultation rooms without inpatient capacity. Source: Bureau of Ethics, Hospital Services Department, Ministry of Health

	Total Number	Ratio per 10 000 pop.
Dentists, 2018	1,385	0.9
Dental assistant and therapists, 2018	383	0.2
School of dentistry	2 (Public)	4 (Private)

Source: MOH Health Workforce Projection Plan 2012–2020; Cambodia Health Staff Projection Tool, 2010, 2011. MOH Personnel Department. / World Health Organization (WHO) Oral Health Country Profile, WHO/UCN/NCD/MND/KHM/2022.1.

#### Oral Health Behaviors in 6-year-olds

Not brushing teeth	54.0%
Eat sweets every day	47.4%

Source: National Oral Health Survey 2011



#### **National Oral Health Survey**

Prevalence of dental caries in 6-year-olds	93.1%	9.0 mean DMFT
Prevalence of dental caries in 12-13-year olds	80.1%	3.8 mean DMFT
Prevalence of dental caries in 35-44-year olds	80.4%	5.6 mean DMFT

Source: National Oral Health Survey 2011

#### Oral Disease Burden, 2019

Prevalence of untreated caries of decidu- ous teeth in children 1-9 years	45.5%
Prevalence of untreated caries of perma- nent teeth in people 5+ years	31.4%
Prevalence of severe periodontal disease in people 15+ years	6.0%
Prevalence of edentulism in people 20+ years	5.0%

Source: World Health Organization (WHO) Oral Health Country Profile, WHO/UCN/NCD/MND/KHM/2022.

#### Economic Impact Related to Treatment and Prevention of Oral Diseases (2019)

Per capita current health expenditure (PPP), int\$ (2019)	316
Total expenditure on dental healthcare in million (US\$)	0.02
Per capita expenditure on dental healthcare (US\$)	0.0
Total productivity losses due to 5 oral diseases in million (US\$)	52

Source: World Health Organization (WHO) Oral Health Country Profile, WHO/UCN/NCD/MND/KHM/2022.1.



#### Italian soul in dental education models

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## Why Management in Dental Practice?





Luca Gentili Clinic & Dental Office Manager lucagentili@dental-manager.net

The Need for Management in Dentistry has evolved over time, reflecting changes in the dental industry, technology and protocols. Therefore, the need to combine the clinical part with the extra-clinic (of which management is an integral part) has led to the creation of the Dental Office Manager figure within the Dental Practices; the role, as it's known today, likely began to take shape in the United States around the 1980s. This period marked significant changes in the dental industry, influenced by several factors that necessitated the evolution of dental practice management.

#### Here the main trends:

- **Technology Advancements:** This era saw the introduction of personal computers and specialized software into the office environment, including dental practices. The use of technology for scheduling, billing, and managing patient records required specialized skills, leading to the need for dedicated office managers who could oversee these tasks.
- Expansion of Dental Services: The range of services offered by dental practices began to expand significantly during this time. With the introduction of new dental technologies and

treatments, managing a dental office became more complex, requiring more administrative oversight.

- Increased Business Orientation: The 1980s witnessed a shift in viewing dental practices not just as healthcare providers but also as businesses. This shift emphasized the importance of efficient office management, marketing, customer service, and financial planning. Dental Office Managers became crucial in implementing business strategies within dental practices.
- Professionalization and Education: The 1980s and subsequent years saw the development of more structured educational and training programs for dental office administration. Organizations and institutions began offering courses and certifications for dental office managers, contributing to the professionalization of the role.
- **Regulatory Changes:** With the increasing complexity of health care regulations, including those related to insurance, billing, and patient privacy (e.g., the introduction of HIPAA in the United States in 1996), the role of the office manager became even more critical. These professionals needed to ensure compliance with a growing body of regulations, a trend that started in the 80s and has continued ever since.

The world travels at a frightening speed and things change from one day to the next: the world of dentistry has also undergone several changes, especially the needs of patients. Here's why the emergence of the Dental Office Manager role is more necessary in dental companies:

- **Increased Complexity:** With advancements in dental technology and treatments, dental practices became more complex. Managing patient records, scheduling appointments, handling insurance claims and coordinating staff became too much for the dentist to handle alone.
- Focus on Patient Care: Dentists recognized the importance of focusing on patient care rather than administrative tasks. By delegating administrative duties to a dedicated manager, dentists could spend more time with patients, improving the overall quality of care.
- Regulatory Compliance: The healthcare industry became increasingly regulated, including dental practices. Dental Office Managers play a crucial role in ensuring that the practice complies with regulations related to patient privacy (HIPAA), billing practices and occupational safety.
- Business Management: Dental practices are also businesses that need to be managed efficiently. Dental Office Managers oversee financial matters such as budgeting, billing and payroll. They may also be involved in marketing and strategic planning to help the practice grow and remain competitive.

Over time, the role of the Dental Office Manager has continued to evolve. Today, Dental Office Managers are typically highly skilled professionals with expertise in dental office administration, customer service, finance, and human resources. They play a crucial role in the smooth operation of dental practices, allowing dentists to focus on providing highquality care to their patients, which always remains the ultimate goal and the real focus of the dental business.



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## Excitement Builds as IDEM 2024 Emerges as the Pinnacle Event in Dental Innovation for Asia Pacific

- The fully booked 17,000 sqm exhibition space will feature over 33 exhibiting countries and regions with new exhibiting companies introducing a diverse array of products among over 500 exhibitors.
- Unlock knowledge and insights: SDA Masterclass and a diverse array of 30+ sessions await conference attendees.

IDEM 2024 (International Dental Exhibition and Meeting), the leading dental exhibition and conference in Asia Pacific, is poised to captivate and inspire dental professionals from around the region with its highly anticipated event happening in April at Marina Bay Sands, Singapore. The exhibition is set to present a well-rounded experience for all participants, with over 500 exhibitors from over 33 countries expected to showcase their latest products and innovations, and a comprehensive 3-track scientific conference featuring more than 30 speakers from around the world.

"We are delighted to collaborate again with our esteemed partners to present IDEM 2024 to the dental industry. Following the resounding success of IDEM as an in-person event last year, we eagerly anticipate the amalgamation of innovation and expertise that will undoubtedly mould the future landscape of dentistry," said Mathias Kuepper, the Managing Director and Vice President Asia-Pacific of Koelnmesse Pte Ltd.

Anticipated by professionals and enthusiasts alike, the 13<sup>th</sup> edition of IDEM stands as a cornerstone in the dental community where attendees can learn from an impressive line-up of renowned experts. The **SDA Masterclass** by the father-and-son duo, Dr. David S. Alleman and Dr. Davey Alleman, will kick off the conference programme, offering a half-day conference session and half-day workshop on biomimetic dentistry.

Over 30 conference sessions and workshops will feature a wide range of topics by notable speakers such as Dr. Alberto Miselli covering on the 'Umbrella Concept' and Dr. Andrea Bazzucchi sharing the latest advances in digital workflow synergy. Other conference sessions and workshops include global expert Dr. Roberto Sorrentino's 'Restorative Materials and Luting Agents in Prosthodontics' and Dr. Paulo Monteiro's insights and expertise on 'Anterior Indirect Restorations'. The 5<sup>th</sup> edition of the **Dental Hygienist and Therapist Forum**  **(DHTF)** will take place from 20-21 April 2024, providing a dedicated platform for dental hygienists and therapists to engage in meaningful discussions and knowledge-sharing, with an interesting variety of topics such as oral ulcers, paediatric patient management, digital workflows, and oral care for older adults.

Dr. Lawrence Yong, President of the Singapore Dental Association, shared, "I am thrilled to welcome dental professionals from around the world to IDEM 2024. This conference is a powerful testament to Singapore's unwavering commitment to advancing dental science and education. I am particularly enthusiastic about the conference sessions, which will delve into burning topics within our field - offering valuable insights that attendees can readily apply in their practices the next day."

Attendees can also look forward to the inaugural **'Asian Speaker Series'**, an innovative platform designed to spotlight diverse talents from within the region. A collaborative effort between the regional and national dental associations to offer a more diverse take on the latest developments in dentistry, explore riveting industry topics such as 'Treating the Paediatric Patient', 'Oral Care for the Dependent Older Adult' and delve into complex topics such as 'The Systoles and Diastoles of Implant Dentistry' and 'Prognosticating Periodontal Treatment Outcomes Using Artificial Intelligence'.

The heart of IDEM 2024 lies within its exhibition, spanning a fully booked **17,000 square meters** and hosting **over 500 exhibitors** who will present a diverse range of products and services, showcasing the latest industry innovations. It will host **11 pavilions** (China, France, Germany, Italy, Japan, Singapore, South Korea, Spain, Switzerland, Taiwan, USA), underscoring the wide scope of the dental industry showcased at the event.

Antonio Garcia Rebollar, Trade and Economic Counsellor, Spanish Embassy in Singapore, representing the Spain Pavilion, expressed, "We are thrilled to be part of this dynamic and highly acclaimed dental event. Newly supported by ICEX Spain Trade and Investment this edition, our pavilion is a testament to the innovation and excellence within the Spanish dental industry. We look forward to engaging with the international community, sharing our expertise, and contributing to the vibrant exchange of ideas that IDEM 2024 represents."

This unprecedented gathering of industry leaders and innovators such as GC Asia, Straumann, 3M, imes-icore GmbH, and many more, creates an immersive experience designed to inspire and inform dental professionals. Attendees can expect to engage with the latest



industry offerings, witness live demonstrations, and explore groundbreaking solutions that have the potential to reshape the landscape of dentistry.

3M, one of IDEM 2024 sponsors, expressed, "IDEM provides a unique platform for industry leaders to connect, share knowledge, and contribute to advancing dental science. We eagerly anticipate the exciting interactions and collaborations that will unfold. Attendees can look forward to scientific education, new products, and hands-on demonstrations" – Kae Moe Wong, Asia Area Marketing Leader

imes-icore GmbH, an innovator in digital and dental CAD/CAM production systems, shares their excitement in their first participation as an exhibitor, "IDEM 2024 is the epitome of international collaboration and innovation. As a first-time exhibitor, we are thrilled to be part of this gathering, showcasing our solutions of the best possible automated and validated workflows to a diverse audience."

In addition to the established players, IDEM 2024 welcomes more than 40 first-time exhibitors this edition. These new companies bring forth a diverse array of products, ranging from orthodontics and endodontics to prosthodontics and paediatric dentistry. The inclusion of these innovative companies reflects IDEM's commitment to staying at the forefront of emerging trends and technologies in the dental field.

IDEM 2024 provides an unparalleled platform for networking, fostering connections, and gaining exclusive opportunities for meaningful business discussions and relationship-building. The event will be complemented with IDEM360+, an all-in-one digital platform and app that enables participants to do business matching, find networking opportunities, schedule meetings, navigate around the event, and more.

Visitor badges will also be made digital from this edition, and accessed via the IDEM360+ app.

Online registration is ongoing. Trade visitor registration is free and conference delegate tickets will be available at a discounted price before 12 April 2024. Visit the official website at **www. idem-singapore.com** for more information.

#### About IDEM Singapore

The award-winning trade fair, IDEM, is a biennial-held three-day B2B trade fair and convention for the dental industry. Helmed as the Leading Dental Exhibition and Conference in the Asia Pacific Region, the conference brings in world-class speakers in general dentistry, while the exhibition is the largest dental B2B trade fair in AsiaPacific. Riding on its continuous success since 2000, IDEM will enter its 13th edition in 2024 and maintain its position as a leading dental trade and continuing education platform in the Asia Pacific. Note for editorial offices:

Press information is available at:

https://www.idemsingapore.com/press/ news/#press-release

For more information and the latest updates, visit idem-singapore.com or follow IDEM on Facebook, Instagram, LinkedIn.

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## **IDEM360+ Digital Platform**

A brand-new digital community platform that offers participants more opportunities to network, connect, share, and learn information before and after IDEM 2024.

While the event will take place in person, it is supplemented by IDEM360+, a digital community platform that adds another layer of experience to IDEM.

IDEM360+ enables participants to do business matching, find networking opportunities with the on-site lead generation feature, book meeting slots, watch on-demand content after the actual event day, and more. The IDEM360+ digital platform and app will be used as an all-in-one tool for scheduling and navigating the event.

For more information about IDEM360+ Digital Platform: www.idem-singapore.com/idem360/

#### Download the IDEM360+ Community App to access

- all features and event information on the go.
- Access the full conference programme
- Network and request meetings
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Infodent International dedicates this section to non-profit social communication. If you wish to support any of the initiatives, you can use the contact details indicated at the end of each article.

## exocad supports the non profit Mini Molars Cambodia

exocad, an Align Technology, Inc. company and a leading dental CAD/CAM software provider, donated 10,000 euros to the Germany-based nonprofit Mini Molars Cambodia e.V. A portion of the donation included proceeds collected during a charitable T-shirt sales campaign held at the International Dental Show (IDS) 2023 and donations from exocad employees worldwide.

Mini Molars representatives said the donation will be used to support the organization's work providing dental care to children in Cambodia without regular access to dental care. "This contribution from exocad will help us extend our vital outreach to children in need who live in Phnom Penh and surrounding communities," said Mini Molars founder and dentist Dr. Ulf Zuschlag.

exocad actively supports global efforts to improve dental healthcare, especially among children. "We believe deeply in helping first-line caregivers get young people the care they need," said Novica Savic, CCO and general manager at exocad. Mini Molars provides dental care at a pagoda in Phnom Penh that hosts other aid projects and serves children from schools. Mini Molars workers also travel with mobile treatment units to communities throughout Cambodia.

Additional information is available at https://www.minimolars.de/english-1/

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12.

4.

11.

33.

14

16.

13.

53.

16.

56.

37.

29.

51.

10.

17.

8.

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- 2. Dentalmax
  - Dentozone Corporation
- 7. Ekom
  - Foshan Cingol Medical Instrument
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